

Medstar Health Social Worker LCSW-C

General Summary of Position

Assesses, plans, and coordinates services and resources for patients and families to meet needs and/or provide for timely discharge. This position is working for outpatient geriatrics.

Primary Duties and Responsibilities

- Collaborates with and completes referrals to appropriate community agencies for assistance based on patient need. Initiate's referrals in a timely manner. Utilizes resources to help patient resume life in the community and/or to adjust to lifestyle changes.
- Completes psychosocial history or socioeconomic assessment in a timely manner per policy standards when referred by healthcare team or as determined by high-risk indicators.
- Contributes to the achievement of established department goals and objectives and adheres to department policies, procedures, quality standards, and safety standards. Complies with governmental and accreditation regulations.
- Coordinates the completion of requisite forms by doctors, patients, and patients' families for any services required in a timely, thorough and accurate manner.
- Develops and maintains information on community resources and referral requirements based on patient population as identified in the unit scope of practice.
- Document's activities in medical records per policy standards. Maintains statistical data as required.
- Facilitates communication between the patient and family and the healthcare team. Assesses and communicates the patient's social, cultural, emotional, and economic problems to medical staff and other healthcare providers as needed.
- Identifies departmental performance improvement opportunities and demonstrates a solution-oriented approach in addressing those issues.
- Organizes individual workload and sets appropriate priorities based on patient's medical plan, patient's needs, and policy and procedures.
- Orients and/or supervises staff and students as assigned.
- Participates in meetings and on committees and represents the department and hospital in community outreach efforts.
- Participates in multi-disciplinary care coordination rounds and collaborates with internal and external healthcare providers, patient and family to develop a comprehensive discharge plan, as necessary.
- Participates in multidisciplinary quality and service improvement teams including consistent attendance and participation in LOS meetings. Participates in chart audits, as requested.
- Provides clinical assessment, evaluation, and disposition of persons presenting with behavioral health concerns or illness.
- Provides crisis intervention and management. Provides therapeutic intervention with patients and family, if necessary.
- Provides support to Emergency Department staff for behavioral health issues.

Minimum Qualifications

Education

Master's degree in Social Work from a school accredited by the Council on Social Work Education. required

Experience

1-2 years Experience in social work, preferably in a hospital setting. required

Licenses and Certifications

LCSW-C (Licensed Certified Social Worker - Clinical) license in the State of Maryland. required

Knowledge, Skills, and Abilities

Diagnostic and problem-solving skills.

Must consistently demonstrate a positive attitude, be solution oriented regarding departmental issues and exhibit behavior consistent with a team approach to accomplishing departmental outcomes.

Verbal and written communication skills.

Basic computer skills preferred.

Why MedStar Health?

At MedStar Health, we understand that our ability to treat others well begins with how we treat each other. We work hard to foster an inclusive and positive environment where our associates feel valued, connected, and empowered. We live up to this promise through:

Strong emphasis on teamwork—our associates feel connected to each other and our mission as an organization. In return, our effective team environment generates positive patient outcomes and high associate satisfaction ratings that exceed the national benchmark.

Strategic focus on equity, inclusion, & diversity—we are committed to equity for all people and communities. We continue to build a diverse and inclusive workplace where people feel a sense of belonging and the ability to contribute to equitable care delivery and improved community health outcomes at all levels of the organization.

Comprehensive total rewards package—including competitive pay, generous paid time off, great health and wellness benefits, retirement savings, education assistance, and so much more.

More career opportunities closer to home—as the largest healthcare provider in the Baltimore-Washington, D.C. region, there are countless opportunities to grow your career and fulfill your aspirations.

About MedStar Health

MedStar Health is dedicated to providing the highest quality care for people in Maryland and the Washington, D.C., region, while advancing the practice of medicine through education, innovation, and research. Our team of 32,000 includes physicians, nurses, residents, fellows, and many other clinical and non-clinical associates working in a variety of settings across our health system, including 10 hospitals and more than 300 community-based locations, the largest home health provider in the region, and highly respected institutes dedicated to research and innovation. As the medical education and clinical partner of Georgetown University for more than 20 years, MedStar Health is dedicated not only to teaching the next generation of doctors, but also to the continuing education, professional development, and personal fulfillment of our whole team. Together, we use the best of our minds and the best of our hearts to serve our patients, those who care for them, and our communities. It's how we treat people.

MedStar Health is an Equal Opportunity (EO) Employer and assures equal opportunity for all applicants and employees. We hire people to work in different locations, and we comply with the federal, state and local laws governing each of those locations. MedStar Health makes all decisions regarding employment, including for example, hiring, transfer, promotion, compensation, benefit eligibility, discipline, and discharge without regard to any protected status, including race, color, creed, religion, national origin, citizenship status, sex, age, disability, veteran status, marital status, sexual orientation, gender identity or expression, political affiliations, or any other characteristic protected by federal, state or local EO laws. If you receive an offer of employment, it is MedStar Health's policy to hire its employees on an at-will basis, which means you or MedStar Health may terminate this relationship at any time, for any reason.